

21 January 2022

Dear customer,

I'm pleased to announce that Charles River has appointed Animalab as our sole and official distributor for Charles River Research models in Croatia and Slovenia.

Through this agreement, researchers collaborating on global studies will have access Charles River research models including SPF inbred and outbred rats and mice, as well as immunodeficient animal models. Charles River's [International Genetic Standardisation \(IGS\) program](#) maintains research models' genetic, microbiological, environmental, and growth/ physiological traits to ensure animal quality and meet international standards. Via this agreement researchers in Croatia and Slovenia will also have access to both [imported and locally bred JAX® Mice](#) from the Jackson Laboratory. Charles River breed JAX® mice according to The Jackson Laboratory's patented Genetic Stability Program. For more information we invite you to download our [Genetic Drift whitepaper](#) which has been translated into several languages including Croatian. Animalab will also act as Charles River's agent for associated services including health monitoring and genetically engineered models and services.

Animalab has over 14 years of knowledge in selling research models and associated products and services to Eastern Europe. Experienced at serving both commercial and academic clients, their skilled team of specialists will no doubt prove to be a valuable and reliable partner for your *in vivo* research. By means of air-conditioned vans especially customised for the transport of animal models, you can rest assured that their priority lies with providing the utmost in welfare while assuring efficient and punctual deliveries.

Our colleagues from Animalab with no doubt be in contact early in the new year to introduce themselves and discuss your requirements for 2022. Here are their contact details:

**Animalab**

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**Commercial:**

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**Customer service:**

Ivana Ožić-Paić  
Phone : +385 95 397 77 73  
Email : [jp@animalab.hr](mailto:jp@animalab.hr)

In the meantime, I am at your disposal should you have any questions.

Here's to wishing you a happy and prosperous new year.

Yours sincerely,

**Jean-Luc Sardou**

Business Development Manager  
Research Models Europe  
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